

# MPACT Contact Activity Report

All Offices

For Sunday, July 01, 2007 through Monday, June 30, 2008

Method of Contact	First Time	Repeat	Totals
Email	213	20,896	21,109
In Person	262	336	598
Mail	428	5,303	5,731
Mentor	140	1,265	1,405
Phone	1,565	4,658	6,223
Website	241	322	563
Workshop	998	1,894	2,892
Totals	3,847	34,674	38,521

Actions Taken	Totals	Materials Sent	Totals
Added to Listserv	1,149	Dese Parent Guide	714
IEP Consultation	1,373	Do You Know Brochures	1,215
IEP Meeting Attended By Mentor	194	Enews	50,298
IEP Meeting Attended By Staff	162	Fact Sheets	9,221
Interested in Becoming a Mentor	139	Initial Basic Packet	207
Materials Sent	183,518	Library	2
Mentor Assigned	341	Mpact Brochures	12,310
Networking/Marketing	219	Mpact Resource List	827
No Mentor Available in Area	262	Newsletter	43
Parent/Mentor Completed Survey	113	Nichy Order Form	4
Phone/Email Assistance Only	6,678	Other Specific Information	25,483
RC Followed-up with Mentor	802	Resource Info	767
Referral Made	3,746	Training Packet	2,912
Registered for Workshop	718	Web site Resources	62,837
Returned Call Attempted/Left Message	944	Workshop Information Sent	16,678
Staff to Staff Family Assistance	47	Totals	183,518
Workshop Attended	2,892		
Totals	203,297		

- \* Display/Resource Fairs 16,272
- \* Presentations 323
- \* ListServ 49,806
- \* Web Site Visitors 193,194
- \* (These items are not included in the numbers listed above or below)

Contacts By Region	(UK)	KSC	MID	NEA	NWT	SEA	SWT	STL	Totals
Contacts	19176	3812	1450	6	2162	6749	1897	3269	38521

Problems Presented By Region	(UK)	KSC	MID	NEA	NWT	SEA	SWT	STL	Totals
A. Basic Rights Issues	7	3570	749	0	1013	3067	2155	866	11427
B. I.E.P Issues	10	4297	1389	0	1242	1183	1404	1246	10771
C. Advocacy Issues	25	3828	241	0	1530	1058	816	608	8106
D. Early Childhood Issues	6	90	15	0	233	65	17	61	487
E. Post-Secondary Issues	0	272	38	0	212	83	96	61	762
F. Related Services	3	1533	131	1	164	408	539	153	2932
G. Other Issues	31	1333	275	0	953	1129	520	462	4704
H. Hot Topic Issues	0	77	1	0	0	2	115	3	198
I. Identification Child Find	0	800	184	1	391	357	644	371	2748
Totals	82	15800	3023	2	5738	7352	6306	3831	42135

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Age Range By Region	(UK)	KSC	MID	NEA	NWT	SEA	SWT	STL	Totals
Birth to Two Years	0	5	5	0	0	25	2	17	54
Three to Five Years	0	343	106	1	92	120	68	253	983
Six to Thirteen Years	12	1262	506	2	361	626	827	875	4471
Fourteen to Seventeen Years	0	455	163	0	190	233	261	290	1592
Eighteen to Twenty-one Years	0	118	74	0	35	51	78	63	419
Twenty-Two to Twenty-Five Years	0	4	4	0	1	2	1	18	30
Over Twenty-Five Years	0	8	3	0	3	1	2	4	21
Unknown	25378	1296	514	3	891	1343	525	1001	30951
Totals	25390	3491	1375	6	1573	2401	1764	2521	38521

MO Disability By Region	(UK)	KSC	MID	NEA	NWT	SEA	SWT	STL	Totals
Attention Deficit Disorder (AD/ADHD)	0	10	12	0	6	30	12	47	117
Autism	11	734	158	0	193	331	455	509	2391
Deaf and Blindness	0	24	0	0	0	0	2	0	26
Emotional (Behavioral) Disturbance	0	202	121	0	83	61	142	157	766
Hearing Impairment/Deafness	0	22	16	0	14	0	6	27	85
Language Impairment	0	0	0	0	0	0	1	0	1
Mental Retardation	0	133	50	2	63	99	49	204	600
Multiple Disabilities	0	249	163	0	83	172	132	86	885
Orthopedic Impairment (Physical)	0	47	25	1	13	34	45	20	185
Other	0	54	23	0	0	12	11	15	115
Other Health Impaired (incl.	0	203	121	0	76	169	202	177	948
Specific Learning Disabilities	0	197	66	0	78	64	79	123	607
Speech/Language Impairments	0	154	71	0	19	42	57	72	415
Suspected not yet Identified Disability	0	81	21	0	62	59	33	102	358
Traumatic Brain Injury	0	8	6	0	7	1	6	5	33
Unknown	25379	1318	488	3	845	1282	496	873	30684
Visual Impairment/Blindness	0	18	12	0	0	19	3	3	55
Young Child Developmental Delay	0	37	22	0	31	26	33	101	250
Totals	25390	3491	1375	6	1573	2401	1764	2521	38521